

THE EVESHAM HOTEL

Hotel Policy

Check-in

From 14:00 hours

Check-out

Until 11:00 hours

Cancellation / Prepayment

Cancellation and prepayment policies may vary according to dates.
Please enter the dates of your stay and check the conditions of your required room.

Children and extra beds

Free! All children under 2 years stay free of charge when using existing beds.
Free! All children under 2 years stay free of charge for children's cots/cribs.
All children aged 2 – 12 years will be charged at £20.00 per night per extra bed.

The maximum number of extra beds/children's cots permitted in a room is 1.
Any type of extra bed or child's cot/crib is upon request and needs to be confirmed by management.
Supplements are not calculated automatically in the total costs and will have to be paid for separately during your stay.

Pets

Pets are welcome in some of our bedrooms by prior request and are charged at £10.00 per pet per stay.
Unfortunately pets are not permitted in the bar or restaurant.
The customer shall be responsible for any such damage to the hotel and furnishings caused by their pet.

Groups

When booking more than 5 rooms, different policies and additional supplements may apply.

Accepted credit cards

American Express, Visa, Euro/Mastercard, Maestro, Switch, UnionPay credit card
The hotel reserves the right to pre-authorise credit cards prior to arrival.

Privacy Policy

This privacy policy sets out how we (The Evesham Hotel) use and protect information provided by users that use the website properties under our ownership. The policy documents what we collect, and steps that you may take to protect your privacy further when browsing our website pages. The websites includes (non-exhaustive list):

- eveshamhotel.com

We are committed to ensuring that our visitor's privacy is safeguarded and protected. Any information provided, or required by us to deliver information about a requested service, will be handled in accordance with this privacy statement.

What We Collect

It may be necessary for The Evesham Hotel to collect the following information in order to provide replies for requested services:

- Your name and job title.
- Contact information including email address.
- Demographic information such as postcode, preferences and interests.
- Other information relevant to customer surveys and/or offers.

What We Do With The Information We Gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- To improve our products and services.
- To periodically send promotional email about new products, special offers or other information which we think you may find interesting, using the email address which you have provided.
- To use your information (from time to time) to contact you for market research purposes (this may be carried out by email, phone, fax or mail), and to customise the website based on your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Cookies

A cookie is a small file that a web-server can place on your computer's hard drive. They are used to personalise a web-users experience, and to gather information about the visitor which can then be used in statistical programs to understand and improve the web-service further.

How We Use Them

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it better to your needs. We use this information for statistical purposes and as part of specialized online marketing campaigns.

Overall, cookies help us provide you with a better website experience, by enabling us to monitor which pages you find useful and which you do not. Depending on how your browser and advertising settings have been setup, cookies can provide information for statistical purposes (as described in the previous paragraph) as well information which can be used for interest based advertising.